



Administering a Leadership Circle Profile™ Retake

Mike O'Connor: Leadership Circle Gina Mangum, Leadership Circle

Guest Speaker – Mike Jett – Honda

June 2022

OUR PURPOSE

We exist to evolve the conscious practice of leadership, to steward the planet, and to awaken us all to our inherent unity.





Session Objectives

- Explore the value and benefits of the LCP Retake with the same leader
- Discuss things to consider when preparing for a retake
- Explore the differences between conducting a retake debrief and ongoing coaching
- And more!

What is a Retake?

Any LCP taken for a second (or more) time following an initial LCP

Not a pulse or check-in... a full LCP with the same or an updated set of evaluators, with a full debrief

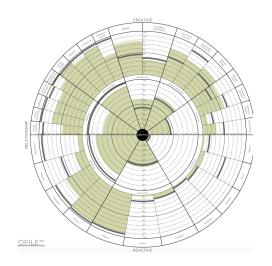
Typically taken 12 – 18 months after the initial survey

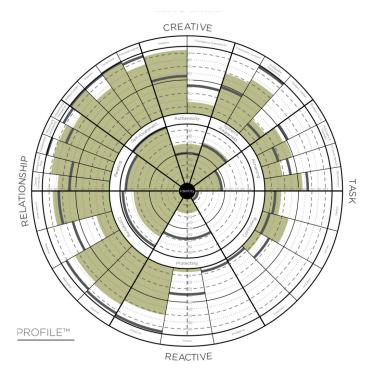
The Value of Retakes

"The real deep work begins with the second LCP"

- Bill Adams

- □ Accountability 'what you measure, changes'
- □ A measure of progress on key developmental areas
- ☐ Tells a story
- ☐ True change is a multi-year process, sets up a successful coaching engagement from the start



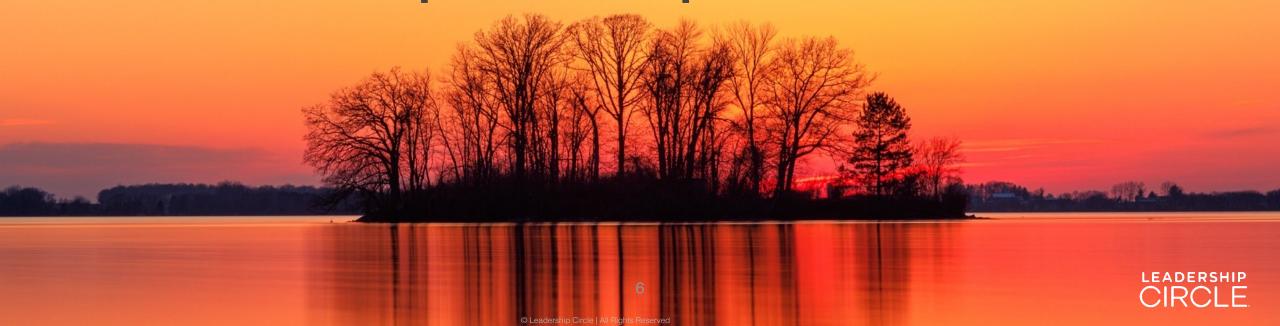


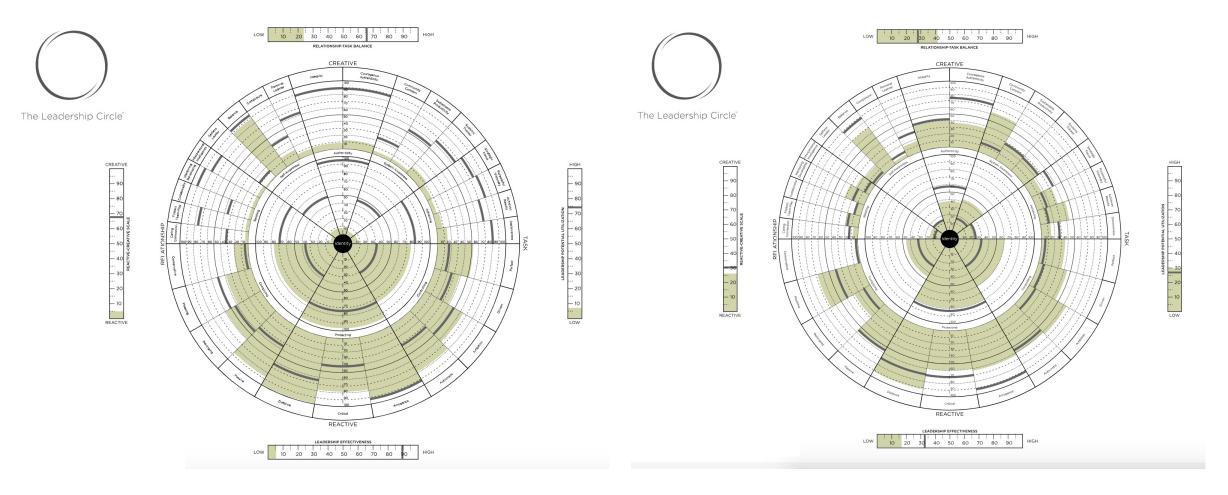
Discussion:

Your client just completed a second LCP, after 2 years.

The results didn't shift much, and actually lowered in a few areas.

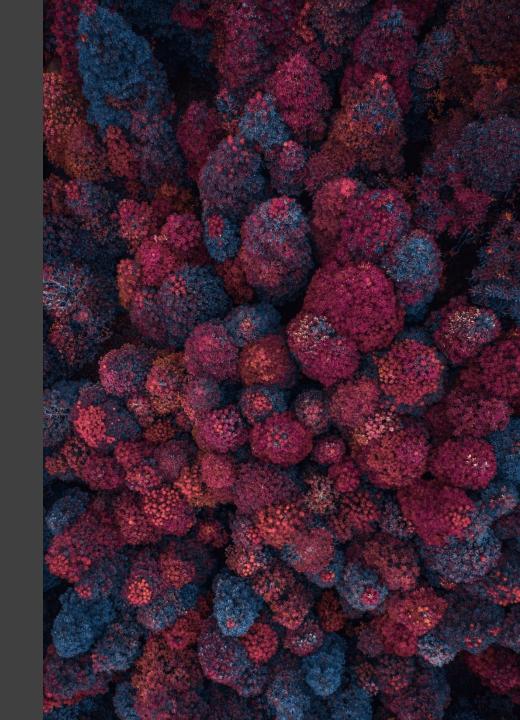
What are possible explanations for this?





April 2016 March 2018

Awareness precedes Choice... and Choice precedes Change



We recommend 12 -18 months

- Time for leader's Insights
- Time for Commitments
- Some experimentation
- Behavior change... consistently
- Time for people to see/ experience the change

REQUIRES committed focus on development



How to Prepare for a Debrief

Get organized earlier – double the data

Review the New Report and the Original Report

Review Qualitative Comments – trends

Review Graphs - trends







LC Database 1.5

- Project Center will automatically recognize when a participant is having a retake
- When generating reports, Project Center will automatically rerun the "old" report(s) for you, along with the new report
- No additional cost



Dimensions Sorted by Self (left) and Evaluators (right)

Sorted by Self			
Bill Smith	Self	Evals	
2/17/2010	Percentile	Percentile	
Dimensions			
Oriven	93 %	82 %	
Systems Thinker	92 %	70 %	
Autocratic	88 %	68 %	
Ambition	74 %	52 %	
Achieves Results	73 %	37 %	
Perfect	63 %	44 %	
Arrogance	62 %	54 %	
Pleasing	61 %	27 %	
Composure	59 %	73 %	
Strategic Focus	59 %	25 %	
Caring Connection	54 %	46 %	
Mentoring & Developing	54 %	53 %	
Collaborator	53 %	43 %	
Passive	52 %	44 %	
Purposeful & Visionary	50 %	28 %	
Belonging	50 %	66 %	
Community Concern	49 %	7 %	
Decisiveness	48 %	47 %	
Critical	45 %	69 %	
Conservative	45 %	52 %	
Selfless Leader	40 %	56 %	
Distance	38 %	58 %	
Personal Learner	37 %	35 %	
Sustainable Productivity	36 %	38 %	
Courageous Authenticity	32 %	39 %	
ntegrity	30 %	33 %	
nterpersonal Intelligence	27 %	53 %	
Balance	23 %	3 %	
Fosters Team Play	18 %	45 %	
Summary Dimensions			
Controlling	89 %	67 %	
Systems Awareness	60 %	26 %	
Achieving	58 %	28 %	
Complying	52 %	48 %	
Protecting	43 %	60 %	
Relating	37 %	48 %	
Self-Awareness	35 %	37 %	
Authenticity	25 %	34 %	
Summary Measures			
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52 %

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Sorted by Evaluator Score		
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Summary Measures		
Leadership Effectiveness	80 %	55 %
Relationship-Task Balance	50 %	52 %
Leadership Potential Utilization	44 %	40 %
Reactive-Creative Scale	39 %	37 %
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Leadership Potential Utilization Reactive-Creative Scale



How you think you are leading...

Other people's primary experience of you...

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Fosters Team Play	86 %	32 %
Comrantly Wityce oncern	84 %84 %	34 %34 %
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Courage out Autibienticity	68 %68 %	45 %45 %
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Strategina Focus	89 %89 %	32 %32 %	
Perfe Pe rfect	46 %46 %	32 %32 %	LEAD
Caring atingnection	80 %80 %	32 %32 %	CIR
All Rights Reserved			

CREATIVE Authenticity **Protecting**

Rating Scale:

5 = Always

4 = Often

3 = Sometimes

2 = Rarely

1 = Never



Differences in Retake Debriefs

RETAKE

DEBRIEF STEPS

Explain the three reports and labels to ensure clarity

- Start by connecting on their growth (personally), for instance:
 - a. How have you grown since your last profile?
 - b. What have you been working on most specifically since your last profile?
- Explore the new profile while comparing it to the old profile
- Explore changes to the participant's "Leadership Brand" (Page 10 of the profile reports)

- Establish rapport with the participant
- Review the agenda
- Ask them to read and reflect upon the most recent openended comments. Next, ask the participant to compare these to the comments from their old report
- Describe The Leadership Circle
 (even if they have heard it before)

 a. Ask them what they notice
 about their new graph
 - Ask them what they notice about their new profile compared to the old graph
- Inquire about an Awareness
 Assignment they will make for the next two weeks
- Schedule time to follow back up in two weeks to continue the conversation

Your Leadership Focus:

- Where is your focus? Where has it been?
- What have you been doing in your development?
- Did you create an LDP? What was your OBT?
- How did you engage others in your learning / story?

Context / Your Leadership Journey / Current Narrative:

- Who are you? As a person? As a leader? What's changed in your world?
- How has this impacted you, and your mindset?
- What's holding you back from that which you aspire to be?

What got you here may not get you there. Continued progress sometimes requires that you "put down your rafts," relinquishing prized beliefs, assumptions, and stories (Inner Game) or behaviors or habits (Outer Game) that you needed at one point but are now holding you back.



When you commit to do something, you're making a contract between your current self and your future self.



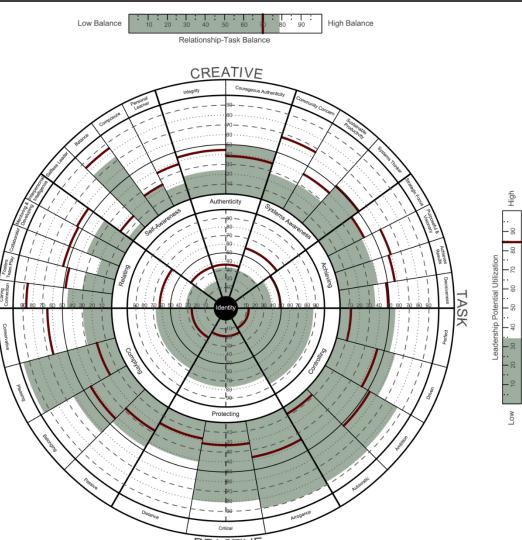
As with any contract, you are more likely to follow through on your good intentions when:

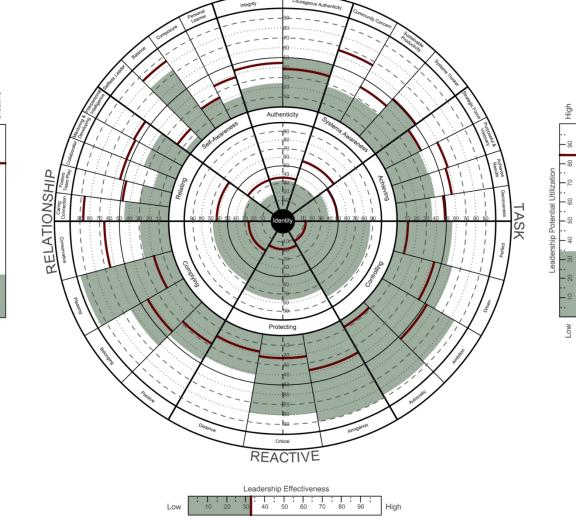
- the commitment is clear and specific
- other people know about it
- your future self loses something for failing to follow through



MIKE JETT'S LEADERSHIP JOURNEY

Mike Jett-2012

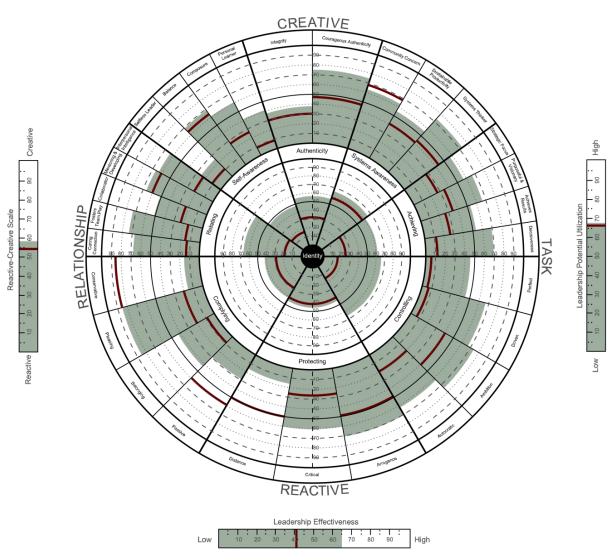






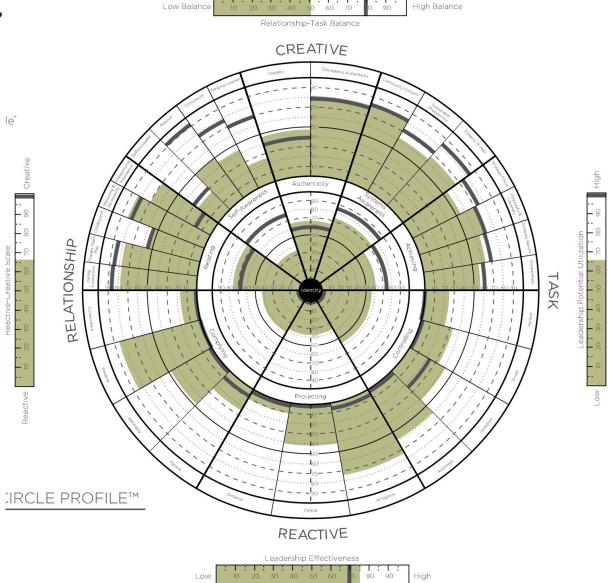
Mike Jett-2014







Mike Jett-2017

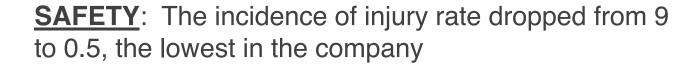


LQ=1.4



Mike Jett – Results

PRODUCTIVITY: Increased 8 percentage points from 88 to 96%

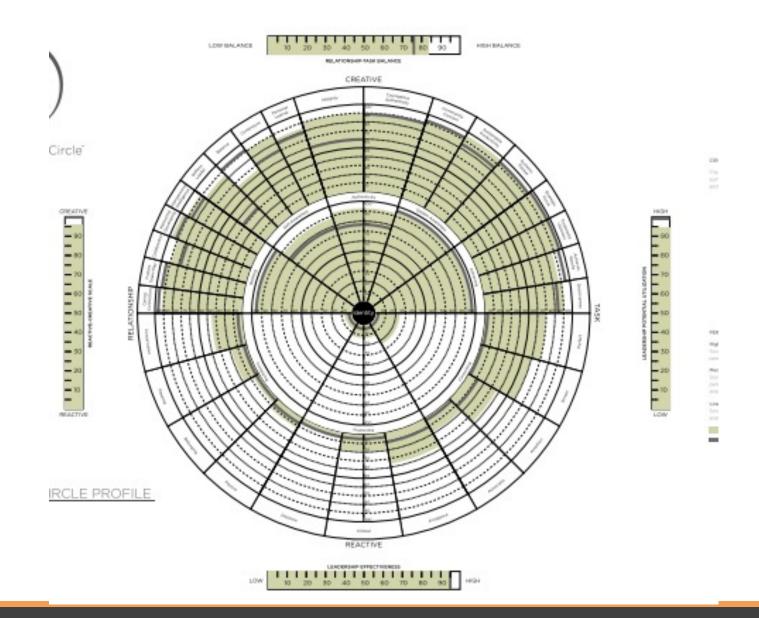


QUALITY: The customer complaint measure went from 90 to 19—setting company and industry records

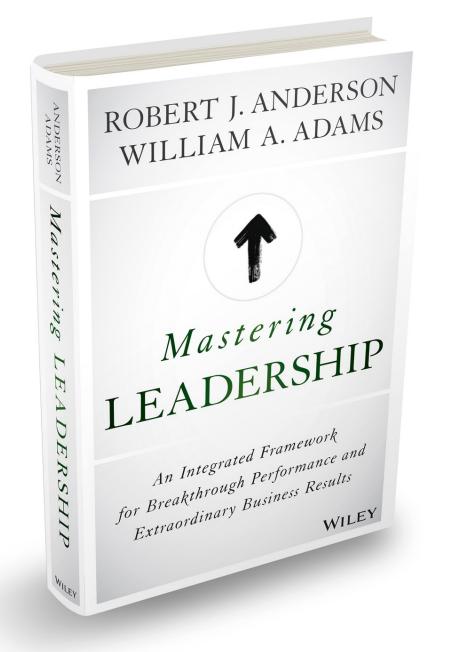
EMPLOYEE RETENTION: Attrition went from 17% (meaning they were losing 17 percent of their manpower annually) to 6% and moving toward their goal of 3%



Mike Jett 2021







MASTERING LEADERSHIP:

An Integrated Framework for Breakthrough Performance and Extraordinary Business Results



Bill Adams

Bob Anderson



Available on LC Go! **Practitioner Resources**



Development Planning The Debrief

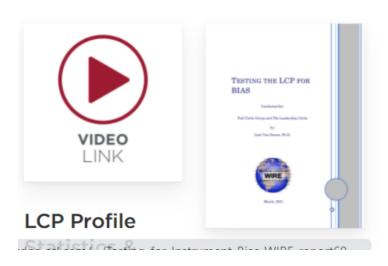
Data Correlations & Validity

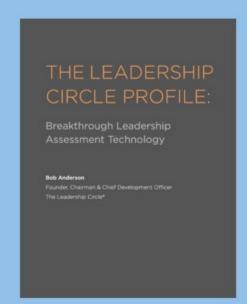
Theory & Framework

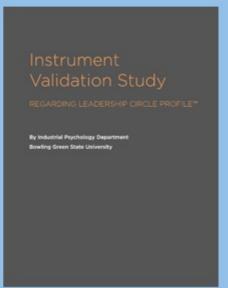


Manager Ed

White Papers Available to You







Available on LC Go! ... Practitioner Resources

Practitioner Resources Password: Creative1TLC



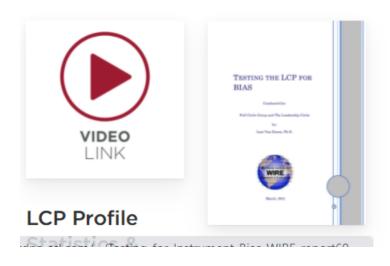
The Debrief Development Planning

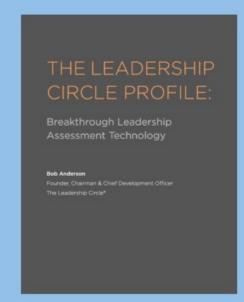
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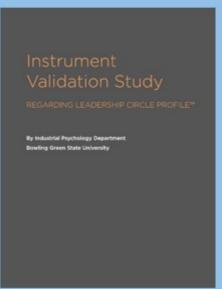
Manager Ed

White Papers Available to You





HOW DOES
THE LEADERSHIP CIRCLE
PROFILE
COMPARE TO OTHER
360° ASSESSMENTS?



Leadership Circle Customer Support North America

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■ EMAIL

support@theleadershipcircle.com

O HOURS OF OPERATION

Monday- Friday 8am to 5:30pm MT We are so proud to serve the Leadership Circle client community, supporting them in their support to the leaders they serve.

Every interaction is an opportunity to elevate the conscious practice of leadership.

Jeri Gilbert

Director of Operations -Leadership Circle Customer Support Manager



